

# Computer Friends Pty Ltd

## Who are we?

Computer Friends Pty Ltd was **established in March 1986** by its current Managing Director, Franz Huber. Since 1991, we operate from owned business premises at 179 Currumburra Road, Ashmore. Rather than relying on smart salespeople and glossy brochures, we believe strongly in "word of mouth" advertising and referrals by our clients. Thus, your reference will be very important to us. Conversely, if you wish, we would be delighted to furnish you with references.

## Why should you choose Computer Friends?

Some people may say "the devil you know is better than the one you don't"... However, allow me to list a few points of importance:

**We are involved with a wide variety of products and services**, which we not only sell but also have the technical facilities and qualifications to service and support:

- **Our specialization is with small to medium size business organizations**, where we supply single or multi-user systems and networks for a wide spectrum of applications ranging from administration, accounting, Point of Sale to construction and design. However, **frequently we co-operate with third parties** to supply hardware only, software only, or are retained to just troubleshoot and repair systems. Further, we have extensive experience in a number of specific industry applications, and the preparation of custom designed software.
- **You get a 'one-stop-shop' solution.** There will be no buck passing. We guarantee to make your new installation work and to keep it working. All components of your system can be supplied by us: Equipment, software, installation, on-going support
- **Your job is done by a dedicated, trained, professional team:** Our senior technicians have been with the company for many years. They have undergone formal, structured training on various aspects of the Microsoft Server family. They have years of experience on how to make a system work and have the knowledge acquired in dozens of substantial network installations.
- **We have been around for a while:** Established in 1986, we have supported our clients for over 19 years.
- **We are a bit fussy as to the equipment we supply to you:** Since we are your primary contact for all equipment warranties, we use only very high quality gear. Most electronics are Intel based - not just the processors, but the main boards as well. This also ensures on-going availability of manufacturer's support.
- **We liaise with your third parties:** Where third party applications are involved, we will liaise with the suppliers of these programs or devices. Where we implement software, we are your primary contact. No interminable "your call is important to us, please wait" type calls!
- **We "live" Networks:** All Microsoft Windows based networks are supported, including the implementation of Wide Area Networks to connect branch offices or access from home offices. We specialize in MS Windows Server 2003, **Windows Small Business Server 2003** and Terminal Services
- **We do Special Application Development:** industry specific applications, databases etc. Your special software may be integrated to your accounting system.
- **Wage Easy Payroll and Human Resources Management** software and implementation
- **We supply all computer and network hardware** as well as peripherals. The aim to provide you with a "turn key" solution. No buck passing!
- **We supply all "Main Stream" hardware and software** products, such as Printers, Backup Systems, Scanners, Modems/Internet connections, Point of Sale equipment, Microsoft Office, etc. In addition, we supply various accessories and consumable items.
- **We can assess, integrate and maintain your existing equipment.** A free Business Assessment is available.

Please visit our website [www.cfriends.com.au](http://www.cfriends.com.au) to obtain more detailed information about us and our services.

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Visit our website: [www.cfriends.com.au](http://www.cfriends.com.au)

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